

# **Meal Package Program**

## **Frequently asked Questions**

### **What is the meal package program?**

The program offers meals to students during school days when the student is virtual. The intent of the program is to support those in need. Some families in need do not qualify for free and reduced lunch but are still struggling due to reduced income. However, all students are eligible. This program is made possible through the United States Department of Agriculture's (USDA) extension of nationwide waivers to continue the Seamless Summer Option through June 30, 2021 and there is no cost to families.

**What is included in the meal package?** Meal packages for students who are participating in the TESD 100% virtual option include 5 lunches and 5 breakfasts. Students who are participating in the hybrid option receive 3 lunches and 3 breakfast. Meals are following the nutritional standards set by the National School Lunch and Breakfast Program. You can expect to see a variety of items, including cereals/grains, proteins, milk, fruit juice, fresh fruits, and vegetables. Some meals may need to be heated at home, so please follow instructions which come with the meals and promptly refrigerate and/or freeze components as needed. Lunch consists of an entrée (protein and bread), fruit, vegetable, and milk. Breakfast includes an entrée (2 breads or 1 bread & 1 protein), fruit and milk.

**Why do I continue to receive emails when I selected "No" in the survey?** Due to a glitch in our survey, you may need to resubmit your survey response if you previously selected "No" to opt-out. Be sure to answer the address question in the survey so we can identify your children. You can also opt-out by emailing the Food and Nutrition Services Supervisor at [prestond@tesd.net](mailto:prestond@tesd.net).

**Do I have to pre-order?** Pre-ordering is mandatory to allow us adequate time to prepare and assemble meals. You must answer the address question so we can identify your children.

**Once I answer "Yes" to Question #4 (Do you wish to order a meal package for every Wednesday going forward) do I have to respond to the survey every week?** If you answer "Yes" to question #4, you are automatically registered for every Wednesday and will no longer receive emails for survey completion. You must answer the address question on the survey so we can identify your household.

**When and where do I pick up meal packages?** Meal packages are to be picked up at Conestoga High School at the bus drop off circle across from the football field every Wednesday. **To enter the bus circle, turn onto Old State Road from Cassatt Rd.** Pick-up times on Wednesdays are **10:00AM to 12:00PM** and **4:00PM to 6:00PM**. Please **do not leave your car**. A staff member will ask for your street address and we will load the Care Packages in your trunk. Some parents have taken the time to write their address on an 8" x 11" piece of paper and just hold it up to the window. We appreciate this because it is safer and quicker. Displaying your address through the car window will help expedite the pick-up process. Please do not exit your car or attempt to help as we must respect the social distancing recommendations from the Health Department.

**What is the link to the survey?** Here's the link to the form "Meal Package Order Form":  
<https://www.tesd.net/mealcarepackages>

**Who is eligible for the meal care packages?** All students are eligible under the Seamless Summer Operation COVID-19 waiver. The program is intended to support families in need during the Covid-19 crisis. There is no cost for the meal care package.

**How are families made aware of this program?** We send emails to parents/guardians and ask that they complete a quick 4 question survey.

**Q: What safety practices do TESD staff follow while assembling and distributing the packages?** We follow the District Health and Safety Plan protocols including daily employee symptom screening, wearing face masks and practicing social distancing. Members of our team are certified food handlers to ensure proper food handling. Packages are picked up each week. We ask the parent/guardian to stay in their car and provide their address and open their trunk. We place the care packages in the trunk for a contact-free delivery.

***I would like to thank my staff for all their dedication and hard work preparing meal packages. Many of us work long hours on Wednesday of each week to ensure no student goes hungry. We are honored to make a difference in the wellbeing of our students. Dave Preston.***