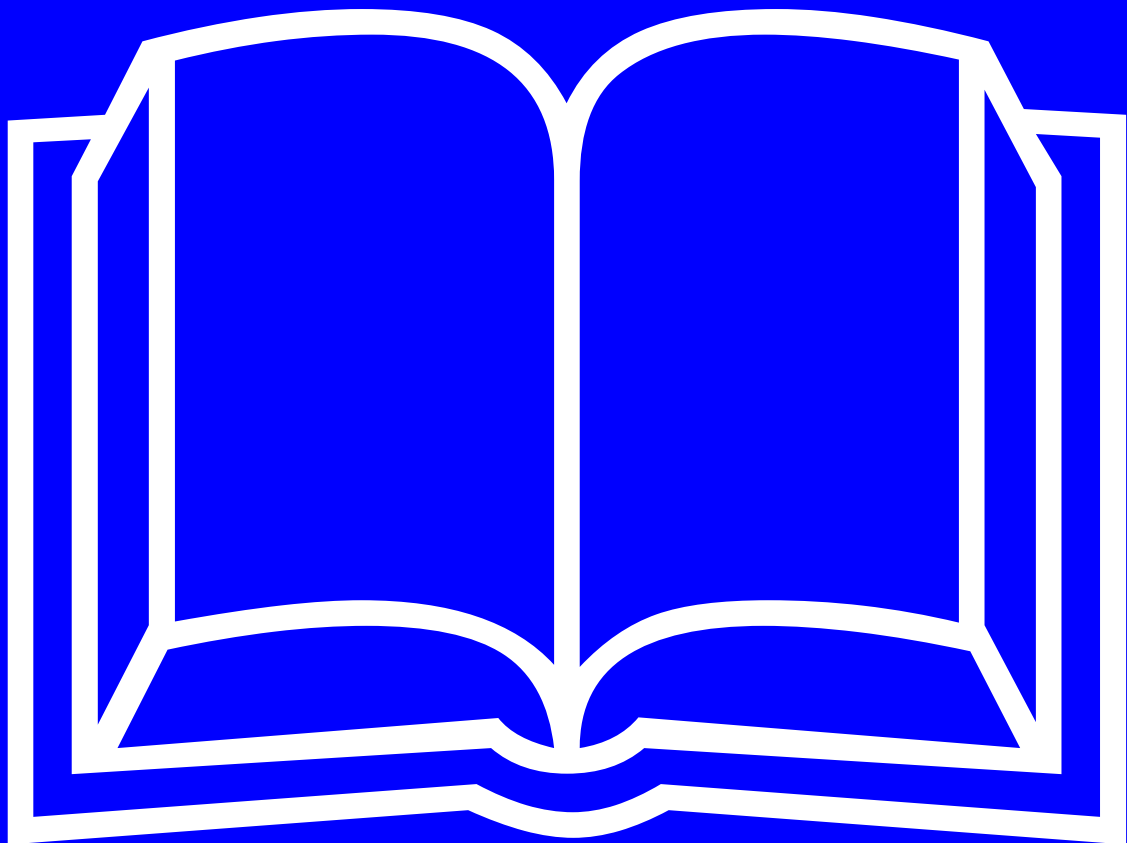


CHESTER COUNTY COMMUNITY RESOURCE GUIDE

Answers to Frequently Asked Questions



Revised January 2011



This Resource Guide is sponsored by:

Chester County Commissioners

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Information & Referral Agencies

The following Information and Referral agencies can assist individuals and families in finding where to get help for social services they need, such as food, health, basic needs, mental health and drug & alcohol treatment :

Catholic Social Services (CSS)

105 Prospect Avenue
West Grove, PA, 19390
610-869-6500

605 E. Lincoln Hwy
Coatesville, PA, 19320
610-344-7028

(M-F 12:00 PM to 5:00 PM)

-Serves West Grove and the Coatesville areas respectively-
* Spanish speaking staff available

Human Services, Inc.

330 West Market Street
West Chester, PA, 19382
610-429-3033

-Serves the greater West Chester Area-
* Spanish speaking staff available

Oxford Area Neighborhood Services (ONS)

35 North Third Street
Oxford, PA, 19636
610-869-8557

-Serves Oxford and the surrounding area-
* Spanish speaking staff available

Center on Hearing and Deafness (CHAD)

139 West Market Street
West Chester, PA, 19382
610-918-6250 (Voice)
610-918-6251 (TTY and VP)

-Serves all of Chester County-

La Comunidad Hispana (The Spanish community)

731 West Cypress Street
Kennett Square, PA, 19348
610-444-4545

-Serves Kennett Square and the surrounding area-
*Spanish speaking staff available

Phoenixville Area Community Services (PACS)

257 Church Street
Phoenixville, PA, 19460
610-933-1105

-Serves Phoenixville and surrounding area-
*Spanish speaking staff available

Online Resource for Information

If you have access to a computer with an internet connection, you can also find resources online by using the web-based Information and Referral database, **Refer Web**, at www.referweb.net/chesco . If you have any questions about Refer Web, please contact Kathy Brauner, Chester County Department of Human Services Planner, at 610-344-6640 or by e-mail at kbrauner@chesco.org

www.helpinpa.state.pa.us - the PA Help and Human Services Portal

www.heretohelp.pa.gov - a webpage with links to PA resource

www.facebook.com/HelpinPA - information and updates about PA resources

Homeless Shelters serving Chester County

COUNTY WIDE

Building Bridges (Homeless Case Management Program for men and women, serving all of Chester County): 610-429-3033

Domestic Violence Center (Shelter for Women and Families serving all of Chester County): 888-711-6270

COATESVILLE

City Gate (Shelter for Men Only): 610-383-6915

CYWA (Shelter for Women and Families): 610-384-9591

W.C. Atkinson Shelter and Atkinson Project (Shelter for Men Only): 610-380-6195 (after 5:00 PM)

KENNETT SQUARE

His Mission (Shelter for Men, Women, and Families): 610-444-2559

PHOENIXVILLE

St. Mary's Shelter (Shelter for Women and Families): 610-933-3097

Good Samaritan Shelter (Shelter for Men Only): 610-933-9305

WEST CHESTER

Friends Association (Shelter for Families with Children): 610-431-3598

Safe Harbor (Shelter for Men and Women): 610-692-6550

The Salvation Army (Shelter for Men only): 610-696-8746

Online Resource for Shelter Information

If you have access to a computer with an internet connection, you can check bed availability and get additional information about these shelters (except City Gate and His Mission) by using the **Chester County Interlink** (CCIL) at: <http://shelter.ccil.org/> . If you have any questions regarding CCIL, please contact the Department of Community Development at 610-344-6900.

Rental Housing Assistance Programs

AFFORDABLE RENTAL HOUSING

Community, Youth and Women's Alliance (in Coatesville area): 610-384-9591

HomeShare Alliance (matches homeowners willing to share their homes with home seekers): 610-647-5256

Housing Authority of the County of Chester (Section 8 rentals and public housing): 610-436-9200

Housing Development Corporation (apartments in Parkesburg and Coatesville): 1-800-732-3554

PA Affordable Apartment Locator (database of low-cost apartments): <http://pal.phfa.org/>

Phoenixville Homes (for seniors and people with disabilities): 610-948-1797

HOUSING COUNSELING

Alliance for Better Housing (in southern Chester County): 610-925-1880

Bridge of Hope Lancaster and Chester Counties (Homeless case management for single mothers): 610-380-1360, Ext. 104

Freedom Valley Disability Enablement Center (for people with disabilities): 610-353-6640

Friends Association (case management for homeless families with children): 610-431-3598

Housing Partnership of Chester County: 610-518-1522

PA Home of the Sparrow (homeless case management for single women over 18 and mothers with children): 610-647-4940

Residential Living Options (for people with disabilities): 610-701-9301

RENTAL ASSISTANCE

Human Services, Inc. – Building Bridges Program (serving all of Chester County): 610-429-3033 *

Catholic Social Services (serving Coatesville/Downingtown areas): 610-344-7028

Community, Youth, and Women's Alliance (serving Coatesville area): 610-384-9591

Interfaith Housing Assistance Corporation (serving Single Parents in West Chester area): 610-696-5675

Kennett Area Community Service (serving Kennett Square area): 610-925-3556

Oxford Area Neighborhood Services (serving Oxford area): 610-932-8557

Phoenixville Area Community Services (serving Phoenixville area): 610-933-1105

Open Hearth, Inc. (serving Pottstown, Spring City, Phoenixville areas): 610-792-9282

Salvation Army, West Chester (serving West Chester area): 610-696-8746

Salvation Army Service Extension (serving any uncovered areas in Chester County): 610-383-0868

** Building Bridges is the primary rental assistance program in Chester County.*

Housing Assistance Programs

FORECLOSURE/EVICTION ASSISTANCE

Consumer Credit Counseling Service of Delaware Valley: 215-563-5665 *

Housing Partnership of Chester County: 610-518-1522

Legal Aid of Southeastern PA (9:00 am – 1:00 pm, M-F): 1-877-429-5994

PA Housing Finance Agency: 1-800-822-1174 or www.phfa.org

HOME BUYING ASSISTANCE

Alliance for Better Housing (in southern Chester County): 610-925-1880 *

Habitat for Humanity: 610-384-7993

Housing Partnership of Chester County: 610-518-1522

Open Hearth (all of Chester County): 610-792-9282

Phoenixville Homes (in Phoenixville area): 610-948-1797

HOME REPAIR PROGRAMS

Good Works (Serving Coatesville, Phoenixville, and West Chester): 610-383-6311

Housing Partnership of Chester County (Serves all of Chester County): 610-518-1522

Good Neighbors (Serves Kennett Square area): 610-274-8449

Residential Living Options (Serves disabled persons in all of Chester County): 610-701-9301

West Chester United Methodist Church (Serving West Chester area): 610-692-5190

Habitat for Humanity of Chester County, Inc. (Serves all of Chester County): 610-384-7993

Phoenixville Homes (Serves Phoenixville area): 610-933-9770

WEATHERIZATION SERVICES – COUNTY WIDE

Housing Development Corporation: 1-800-732-3554

Housing Partnership of Chester County: 610-518-1522

** indicates that these are HUD-certified Housing Counseling agencies*

Financial Assistance, Legal, and Credit Counseling Resources

Chester County Assistance Office (Welfare Office)

610-466-1000 or 1-888-814-4698

Utility Bill Assistance

Catholic Social Services (Serving Coatesville and Downingtown Areas): 610-344-7028

Oxford Area Neighborhood Services Center (Serving Oxford area): 610-932-8557

Phoenixville Area Community Services (Serving Phoenixville Area): 610-933-1105

Open Hearth, Inc. (Serving Spring City and Pottstown Areas): 610-792-9282

PECO Universal Service Programs (Serving low-income customers who demonstrate difficulty in paying their monthly electric bill): 1-800-774-7040

Salvation Army of Greater West Chester (Serves West Chester Area): 610-696-8746

Salvation Army Service Extension (Serves any uncovered areas of Chester County): 610-383-0868

Low-Income Home Energy Assistance Program (LIHEAP): 866-857-7095 or 610-466-1042

Credit Counseling Services

American Credit Counseling Institute: 888-212-6741

Consumer Credit Counseling Service of Delaware Valley: 215-563-5665

Open Hearth, Inc. (also offers a savings program): 610-792-9282

Housing Partnership of Chester County: 610-518-1522

The Pledging Tree Foundation: 774-275-0787

Legal Services

Chester County Bar Association: 610-692-1889

Don't Borrow Trouble Program (free loan advice): 888-275-8843

Legal Aid of Southeastern PA: 610-380-7111 (Chester County) / 1-877-429-5994 (Regional)

Access to Justice: 1-877-429-5994

Lawyer Referral Service: 610-429-1500

Pennsylvania Office of Attorney General (Consumer): <http://www.attorneygeneral.gov/>

Drug & Alcohol and Mental Health Treatment Resources

Drug and Alcohol Treatment Providers:

COUNTYWIDE

CHANGES (Adolescent treatment program operated by the Chester County Intermediate Unit): 610-518-6979

Drug and Alcohol Information and Referral Line (24 hours/7 days): 1-866-286-3767

COATESVILLE

Advanced Treatment Systems (Methadone Treatment): 610-466-9250

Coatesville Veteran's Administration: 610-384-7711

Gaudenzia Coatesville: 610-383-9600

Samara House (CYWA): 610-384-9591

EXTON

Center for Addictive Diseases: 484-565-1130

KENNETT SQUARE

Holcomb Behavioral Health Systems: 610-388-9225

MALVERN

Malvern Institute: 610-647-0330

PHOENIXVILLE

Chester Counseling Center: 610-933-8880

TOUGHKENAMON

Bowling Green: 610-268-3588

WEST CHESTER

Gaudenzia Outpatient.: 610-429-1414

Gaudenzia Kindred House (women with children): 610-399-6571

Gaudenzia House West Chester: 610-399-6929

Other Drug and Alcohol Resources

Al-Anon/Alateen/ACOA (Intergroup): 215-222-5244

Alcoholics Anonymous (Intergroup): 215-923-7900

Chester County Dept. of Drug and Alcohol Services: 610-344-6620

Double Trouble (drug/alcohol and mental health support group): 610-429-1702

Nar-Anon (24-hour hotline): 215-629-6757

Narcotics Anonymous (Regional Office): 215-755-8200

Mental Health Treatment Providers:

COUNTYWIDE

Crisis Intervention (24 hrs/7days): 610-918-2100 or 1-877-918-2100 (toll-free)

COATESVILLE

Child Guidance Resource Center (Children only): 610-383-5635

Coatesville Veteran's Administration (veterans only): 610-384-7711

Human Services, Inc. (adults only): 610-380-9982

DOWNINGTOWN

Human Services, Inc (children and adults): 610-873-1010

KENNETT SQUARE

Holcomb Behavioral Health (children's program): 610-388-7400

OXFORD

Human Services, Inc.: 610-873-1010

PHOENIXVILLE

Community Services of Devereux (children only): 610-933-8110

Fellowship Health Resources: 610-415-9301

SPRING CITY

Creative Health Systems Inc. (adults and children): 610-948-6490

WEST CHESTER

Human Services, Inc. (adults only): 610-430-6141

Other Mental Health Resources

APPRISE/Behavioral Health Connection (mental health assistance for seniors): 1-800-783-7067

Chester County Dept. of Mental Health/Intellectual and Developmental Disabilities: 610-344-6265

Community Crossroads Drop-In Center: 610-429-1702

Compeer, Inc.: 610-436-4445

Cornerstone Clubhouse: 610-935-2290

Holcomb Behavioral Health Consumer-Run Warm Line (for non-emergency calls): 1-866-846-2722

Holcomb Behavioral Health (residential program): 610-363-1488

National Alliance for the Mentally Ill Helpline (Chester County Chapter): 610-430-0177

National Alliance for the Mentally Ill (Chester County Office): 484-947-5643

Stepping Stones Clubhouse (referral required): 610-384-6059

Health and Medical Services in Chester County

Free or Low Cost Dental Providers:

COUNTY WIDE

ChesPenn Health Center (Serves all of Chester County regardless of ability to pay): 610-380-4660

Chester County Community Dental (Serves all of Chester County) : 610-383-3888

Community Volunteers in Medicine (Serves uninsured working people who live or work in Chester County): 610-836-5990

Donated Dental Services (free care to eligible people with low-incomes): 717-238-8721 or www.nfdh.org

National Foundation of Dentistry for the Handicapped (serves people with disabilities and seniors): 1-800-716-8721

PA Dental Association Senior Dental Care Program (reduced fees to seniors): 717-234-5941

BERWYN

Children's Dental Clinic: 610-240-1213

COATESVILLE

Brandywine Hospital (for uninsured children of the Coatesville, Downingtown, or Octorara School Districts): 610-383-8000

PHOENIXVILLE

Phoenixville Healthcare Access Dental Program (For uninsured or underinsured residents of the Phoenixville area): 1-877-765-0477

Free or Low Cost Health Providers:

COUNTYWIDE

Chester County Health Department: 610-344-6225

Chester County Health Department (immunizations): 610-344-6252

Chester County Health Dept. Sexually Transmitted Disease Clinic (free, anonymous testing for HIV and STDs): 610-344-6252

Community Volunteers in Medicine (Serves uninsured working people who live or work in Chester County): 610-836-5990

AVONDALE

Planned Parenthood of Chester County: 610-268-8848

COATESVILLE

Chester County Women's Services (pregnancy care medical center): 610-383-0930

ChesPenn Health Center (Serves all of Chester County regardless of ability to pay): 610-380-4660

Planned Parenthood of Chester County: 610-383-5911

WIC (Women, Infants, Children) Program: 610-383-3824

KENNETT SQUARE

Project SALUD (nurse managed health care center; Spanish spoken): 610-444-5278

PHOENIXVILLE

Phoenixville Health Care Access Vision Program (for eligible Phoenixville area residents only): 1-877-765-0477

The Clinic (Serves only the areas surrounding Phoenixville and Paoli Hospitals. Services cost what patients can afford to pay. Must have no insurance, Medicare or Medicaid): 610-935-1134

TOUGHKENAMON

WIC (Women, Infants, Children) Program: 610-268-5153

WEST CHESTER

Chester County Women's Services (pregnancy care medical center): 610-918-7088

Nurse-Family Partnership (Prenatal and infancy program for 1st time mothers - Serves all of Chester County): 610-344-6459

Planned Parenthood of Chester County: 610-692-1770

St. Agnes Nursing Center (offers basic health care): 610-696-1972

WIC (Women, Infants, Children) Program: 610-344-6240

Medical Insurance and Prescription Assistance Programs in Chester County

Medical Insurance Assistance:

STATE WIDE

Adult Basic (low-cost health insurance): 1-800-464-5437

CHIP (PA Children's Health Insurance Program) 1-800-986-5437 or www.chipcoverspakids.com

PA Fair Care (health insurance for the uninsured with pre-existing conditions): 1-888-767-7015 or www.PAFairCare.com

PA Health Law Project: 1-800-274-3258

COUNTY-WIDE

Physical Health:

Chester County Assistance Office (Medicaid): 610-466-1000 or 1-888-814-4698 or www.compass.state.pa.us

AmeriChoice of PA: 1-800-321-4462

APPRISE (Health Insurance Counseling for Seniors) : 610-344-5004 or 1-800-783-7067 (toll free)

Health Partners of Philadelphia: 1-800-553-0784

Keystone Mercy Health Plan: 1-800-521-6860

Behavioral Health:

Community Care Behavioral Health (for Medicaid recipients): 1-866-622-4228

MATERNAL & CHILD HEALTH CONSORTIUM
(Assists uninsured adults, children and infants to enroll in subsidized health insurance):

Coatesville Office: 610-383-0630

Kennett Square Office: 610-444-4002

Oxford Office: 610-932-8557

Phoenixville Office: 610-917-1360

West Chester Office: 610-696-5122

Prescription Expense Assistance:

STATE WIDE

PACE/PACENET (Serves Seniors only): 1-800-225-7223

PA Partnership for Prescription Assistance: 1-888-477-2669 or www.pparx.org

Special Pharmaceutical Benefits Program: 1-800-922-9384

www.needymeds.org (contact information for prescription assistance programs through pharmaceutical companies and free/low cost health clients)

COUNTY-WIDE

Community Volunteers in Medicine (serves uninsured working people who live or work in Chester County): 610-836-5990

COATESVILLE

Catholic Social Services: 610-344-7028

The Salvation Army: 610-384-2954

KENNETT SQUARE

La Comunidad Hispana: 610-444-4545

OXFORD

Oxford Area Neighborhood Services: 610-932-8557

PHOENIXVILLE

Phoenixville Area Community Services: 610-933-1105

Phoenixville Health Care Access Program: 1-877-765-0477

WEST CHESTER

Catholic Social Services: 610-344-7028

The Salvation Army: 610-696-8746

WEST GROVE

Catholic Social Services: 610-869-6500

Transportation Resources in Chester County

PUBLIC BUS SERVICES

Krapf Coaches : 610-431-1500 or www.krapfbus.com

Route A (Serving Coatesville, Thorndale, Downingtown, Exton, and West Chester)

Transportation Management Association of Chester County (TMACC) : 877-612-1359 or www.tmacc.org *

Beeline Bus (serving Coatesville, Downingtown, and Exton areas to the Great Valley Corporate Center)

Coatesville Link (serving Parkesburg, Sadburyville, South Coatesville, Coatesville, and West Brandywine)

SCCOOT (serving Oxford, West Grove, Avondale, Kennett Square, Longwood, West Chester)

SEPTA : 215-580-7800 or www.septa.org *

SEPTA offers a variety of routes serving various parts of Chester County. Individual Route schedules can be found at the website or mailed to clients by request by contacting the phone number listed above.

TAXI SERVICES

ACAR Taxi (serves Malvern/Paoli Area) : 610-363-2563

Great Valley Cab Company (serves Frazer/Malvern Area) : 610-240-7942

Pottstown Cab (Serves Phoenixville, Spring City, and Pottstown Areas) : 610-327-1111

Rainbow Cab (Serves West Chester Area) : 610-696-6060

- *Cab Service is not available in all areas of Chester County. You should call at least one business day in advance to inquire about availability and price.*

TRAIN SERVICES

SEPTA Regional Rail : 215-580-7800 or www.septa.org

Amtrak : 800-872-7245 or www.amtrak.com

Call or check the website for destinations, schedules and price information.

CHESTER COUNTY PARATRANSIT SYSTEM

Medical Assistance Transportation Program (MATP): 610-594-3911 or 877-873-8415 (toll free)

Aging Shared Ride for Seniors (Rover CT): 610-594-3911 or 877-873-8415 (toll free)

Persons with Disabilities Transportation Program (Rover CT): 610-594-3911 or 877-873-8415 (toll free)

*SEPTA and TMACC offer ADA services for eligible riders. Please call for more details.

Educational and Employment Resources in Chester County

PACareerLink®-Chester County

250 East Harmony Street
Coatesville, PA, 19320
610-384-9393

<https://www.cwds.state.pa.us/>

**Provides employment and educational services for all Chester County residents*

The Employment, Advancement and Retention Network (EARN) Center

238 East Lincoln Highway
Coatesville, PA, 19320
610-384-5234

**Only serves eligible DPW clients. Call for eligibility requirements*

Opportunities Industrialization Center, Inc. (OIC)

790 East Market Street
West Chester, PA, 19382
610-692-2344

**Provides a job readiness program and a nursing program*

The H.O.O.D. (House of Original Dreams) Youth One-Stop

530 East Union Street, Suite 3
West Chester, PA, 19382
610-344-4225

www.thehoodonline.org

**Serves out of school youth ages 16-21*

Charles A. Melton Arts & Education Center

501 East Miner Street
West Chester, PA, 19381
(610) 692-9290

Provides adult and youth educational programs

Life Transforming Ministries

643 East Lincoln Highway
Coatesville, PA, 19320
610-384-5393

<http://www.quietrevolution.org/>

**Provides an employment skills training program*

Food Cupboards in Chester County

ATGLEN

Freedom Life Christian Center: 610-593-5959

AVONDALE

Mission Santa Maria: 610-268-3365

BERWYN

REACT: 610-644-3311

Trinity Presbyterian Food Bank: 610-644-0932

COATESVILLE

Coatesville Community Food Co-op: 610-384-1344

CYWA: 610-384-9591

Holy Tabernacle Church of God: 610-383-1350

Jubilee Evangelistic Ministries: 610-380-9601

The Salvation Army: 610-384-2954

DOWNINGTOWN/EXTON/LIONVILLE

Lord's Pantry of Downingtown: 610-873-1149

FRAZER

Covenant Presbyterian Church: 610-648-0707

GLENMOORE/HONEYBROOK

The Salvation Army Service Unit: 484-955-4103

The Blessing House: 610-273-0303

KENNETT SQUARE

Kennett Area Community Services: 610-925-3556

Pathstone: 610-925-5600

NORTH COVENTRY

North Coventry Food Pantry: 610-469-0288

OXFORD

Oxford Neighborhood Services Center: 610-869-8557

Oxford Church of God: 443-553-5587

PAOLI

Church of the Good Samaritan: 610-644-4040

Paoli Presbyterian Church: 610-644-8250

PARKESBURG

Parkesburg Area Churches (food, clothing, furniture):
610-857-5800

Parkesburg Mobile Food Pantry: 484-885-0172

PHOENIXVILLE

Baptist Church of Phoenixville: 610-933-4352

Phoenixville Area Community Services 610-933-1105

St. Peter's Episcopal Church: 610-933-2195

SPRING CITY

Project Outreach Food Pantry: 610-948-5111

WEST CHESTER

Church of the Holy Trinity: 610-696-4640

West Chester Food Cupboard: 610-344-3175

The Salvation Army: 610-696-8746

St. Agnes Church Day Room: 610-429-0697

WEST GROVE

The Bridge Food Pantry and Clothes Closet: 610-869-9500, ext. 1

Catholic Social Services: 610-869-6500

Hot Meal Programs in Chester County

SERVING ALL OF CHESTER COUNTY

Meals on Wheels of Chester County: 610-430-8500

Aid For Friends: 215-464-2224

COATESVILLE

City Gate: 610-383-6915

Coatesville Area Senior Center: 610-383-6900

Coatesville Soup Kitchen: 610-383-7070

CYWA: 610-384-9591

Holy Tabernacle Soup Kitchen: 610-383-1350

Jubilee Evangelistic Ministries: 610-380-9601

DOWNINGTOWN

Downingtown Area Senior Center: 610-269-3939

KENNETT SQUARE

His Mission: 610-444-2559

Kennett Area Senior Center: 610-444-4819

OXFORD

Oxford Area Senior Center: 610-932-5244

PHOENIXVILLE

Phoenixville Area Senior Center: 610-935-1515

WEST CHESTER

Community Dinners: 610-696-4640

Cornerstone Christian Fellowship Ministries: 610-430-3508

Safe Harbor: 610-692-6550

St. Agnes Day Room: 610-429-0697

Salvation Army: 610-696-8746

West Chester Area Senior Center: 610-431-4242

Services for Seniors in Chester County

Senior Centers:

COATESVILLE

Coatesville Senior Adult Center: 610-383-6900

DOWNINGTOWN

Downingtown Senior Center: 610-269-3939

KENNETT SQUARE

Kennett Area Senior Center: 610-444-4819

OXFORD

Oxford Senior Center: 610-932-5244

PHOENIXVILLE

Phoenixville Area Adult Activity Center: 610-935-1515

WEST CHESTER

West Chester Area Senior Center: 610-431-4242

Adult Day Care Centers:

COATESVILLE

Loving Hands Elder Care, Inc.: 610-466-1686

EXTON

Adult Care of Chester County: 610-363-8044

HONEYBROOK

Tel Hai Adult Day Care: 610-273-4619

KENNETT SQUARE

Adult Care of Southern Chester County: 610-444-4413

MALVERN

Sarahcare Adult Day Services: 610-251-0801

Other Useful Numbers For Seniors:

ACS Attendant Care Services: 610-696-8583

AARP Malvern Chapter: 610-251-9373

AARP Phoenixville Chapter: 610-933-7728

AARP Valley Forge Chapter: 610-688-5733

AARP West Chester Chapter: 610-692-5745

Caring Neighbors: 610-431-3953

Comfort Keepers: 610-358-1640

Chester County Department of Aging Services: 610-344-6350

Home Helpers: 610-873-2690

Home Instead Senior Care: 610-431-7877

Innovative Living: 610-280-0610

Jennersville Regional Hospital Senior Circle: 610-869-1227

Liberty In Home Care: 610-254-9440

Maxim Healthcare Services: 610-363-6044

Neighborhood Visiting Nurse Association: 610-696-6511

Older Adult Ministry: 610-363-8857

Parkesburg Area Senior Club: 610-857-5223

Personal Health Care, Inc.: 610-933-6130

Seniors of Honey Brook: 610-273-9979

Surrey Services for Seniors (Main Line Area): 610-647-6404

Southeastern Health Services of PA: 610-269-9876

Upline Seniors: 610-647-9622

VNA Home Community Care Services: 610-384-4200

Important Phone Numbers

Support Groups:

Alanon/Alateen: 610-696-4216

Alcoholics Anonymous: 215-923-7900

American Cancer Society (services including transportation for cancer patients): 1-800-227-2345

Compassionate Friends (bereaved parents): 610-933-2346

Downs Syndrome Interest Group of Chester County: 610-889-0291

Mother's Against Drunk Driving: 1-800-948-6233

Narcotics Anonymous: 215-629-6757

National Alliance for the Mentally Ill: 717-238-1514

Parents Anonymous: 610-429-0634

Parents, Families, & Friends of Lesbians & Gays: 484-354-2448

Parents Involved Network: 1-800-688-4226, ext. 513

Parents Without Partners: 610-383-9830

The ARC of Chester County: 610-696-8090

Women's Resource Center: 610-687-6391

Hotlines and Emergency Phone #s:

American Red Cross: 215-299-4000

Child Line (To report child abuse statewide): 1-800-932-0313

Crime Victims: 610-692-7420

Crisis Intervention (Mental Health): 1-877-918-2100

Domestic Violence: 1-888-711-6270

Drug & Alcohol Information and Referral: 1-866-286-3767

Elder Abuse Hotline: 1-800-564-7000

Emergency Services: 911

HIV/AIDS Hotline: 1-800-458-5231

National Runaway Switchboard: 1-800-786-2929

National Suicide Prevention: 1-800-273-8255

Red Cross Emergency Number for S.E. PA (open 24 hours/7 days): 215-299-4889

Rape Crisis: 610-692-7273

Local Government Agencies and Departments:

Chester County Adult Probation: 1-800-692-1100, ext. 6290

Chester County Aging Services: 1-800-692-1100, ext. 6350

Chester County CareerLink: 610-384-9393

Chester County Commissioner's Office: 1-800-692-1100, ext. 6100

Chester County Courts Administration: 1-800-692-1100, ext. 6170

Chester County Department of Children, Youth, and Families: 1-800-692-1100, ext. 5800

Chester County Department of Drug and Alcohol Services: 1-800-692-1100, ext. 5630

Chester County Department of Emergency Services: 1-800-692-1100, ext. 5000

Chester County Health Department: 1-800-692-1100, ext. 6225

Chester County Department of Human Services: 1-800-692-1100, ext. 6640

Chester County Department of Mental Health/Intellectual and Developmental Disabilities: 1-800-692-1100, ext. 6265

Chester County Department of Community Development: 1-800-692-1100, ext. 6900

Chester County District Attorney: 1-800-692-1100, ext. 6801

Chester County Domestic Relations: 1-800-692-1100, ext. 4636

Chester County Juvenile Probation: 1-800-692-1100, ext. 6295

Chester County Library System: 610-280-2600

Chester County Assistance Office (Welfare Office): 1-888-814-4698 or 610-466-1000

Public Defender of Chester County: 1-800-692-1100, ext. 6940

Social Security Administration: 610-431-0795 in West Chester or 1-800-772-1213

Other Helpful Phone Numbers and Websites:

American Association of Retired Persons (AARP): 1-888-687-2277 or www.aarp.org

Chester County Government: 610-344-6000 or www.chesco.org

Chester County Public Assistance Office (Welfare Office): 1-888-814-4698 or 610-466-1000 or apply for assistance online at www.compass.state.pa.us

COMPASS: www.compass.state.pa.us (to apply online for welfare, medical assistance, and/or food stamps)

Chester County Department of Community Development:
<http://dsf.chesco.org/cccd/site/default.asp>

Chester County Department of Community Development CCCIMS Website:
<http://dsf.chesco.org/cccims/>

Healthy Horizons Program: 1-800-872-2020

Healthy Kids Helpline: 1-800-986-2229

Medicare: www.medicare.gov

Medicaid: www.cms.hhs.gov

National Alliance for the Mentally Ill (NAMI): 717-238-1514 or www.nami.org/

Needy Meds: 215-625-9609 or www.needymeds.com

PACE (Seniors): 1-800-225-7223 or www.cms.hhs.gov/pace

PA Department of Public Welfare Helpline: 1-800-692-7462

PA Department of Public Welfare Website: www.dpw.state.pa.us

PA Partnership for Prescription Assistance: 1-888-477-2669 or www.pparxpa.org

PA Dept. of Aging: 1-717-783-1550 or www.aging.state.pa.us

PA Health Department : 1-877-724-3258 or www.dsf.health.state.pa.us

Special Kids Network Helpline (information and referral for children with special health care needs):
1-800-986-4550

Unemployment Compensation (to file for unemployment compensation in PA): www.uc.pa.gov or
1-888-313-7284 (voice) or 1-888-334-4046 (TTY)

US Department of Veterans Affairs: 1-800-827-1000 or www.va.gov

Welfare Fraud Line (to confidentially report welfare fraud): 1-800-932-0582 or www.oig.state.pa.us